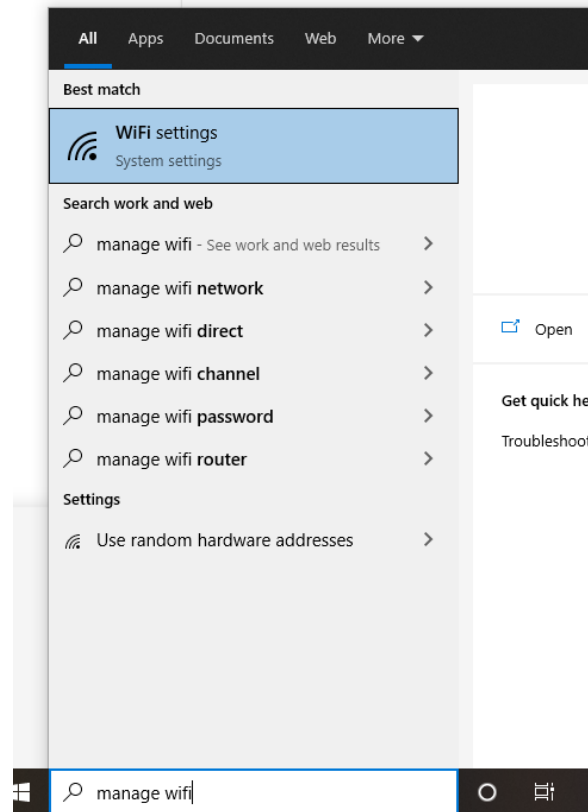


Forget Your KEYOD Wi-Fi On All Devices

Please forget the KEYOD Wifi network on all of your devices before trying to connect again.

Windows 10 laptop - Type "Manage Wifi" in the search bar and then click on 'Wifi Settings'



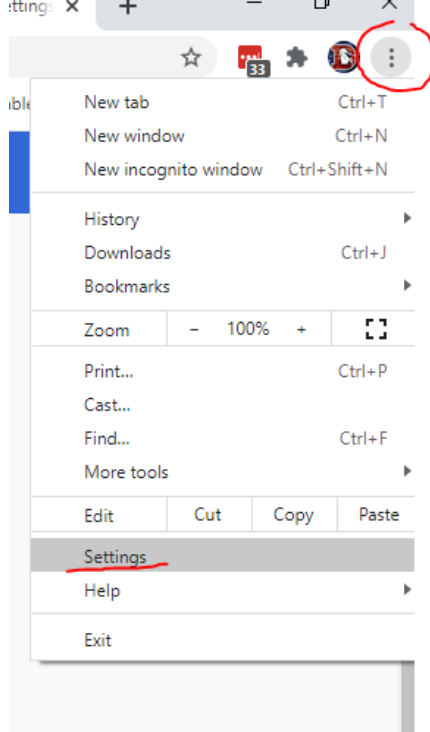
Then click on 'Manage known networks' and then click on 'KEYOD' in the list and then 'Forget'

iPhone / iPad – Go to 'Settings' then 'Wifi', then tap on the small i icon to the right of KEYOD and then tap on 'Forget this Network'

Android Phone – Go to 'Settings' then 'Wifi', then hold your finger on the 'KEYOD' network

Remove Stored Passwords In Google Chrome

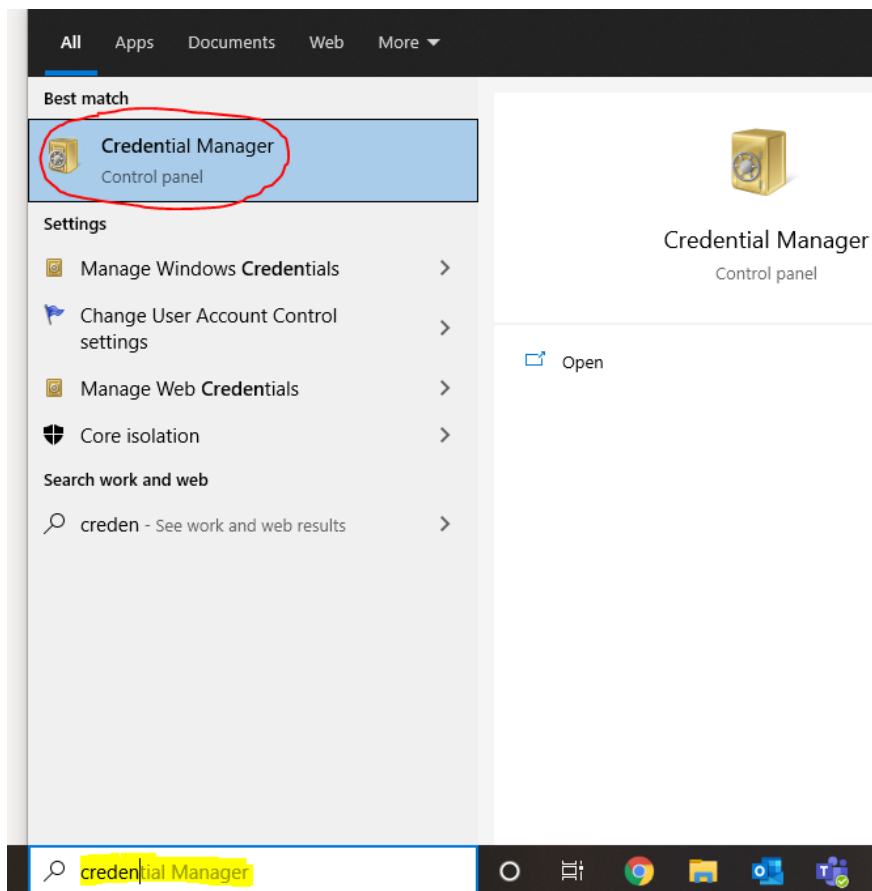
Open up the Google Chrome browser and then go to the google Chrome menu in the top right and then click on settings.



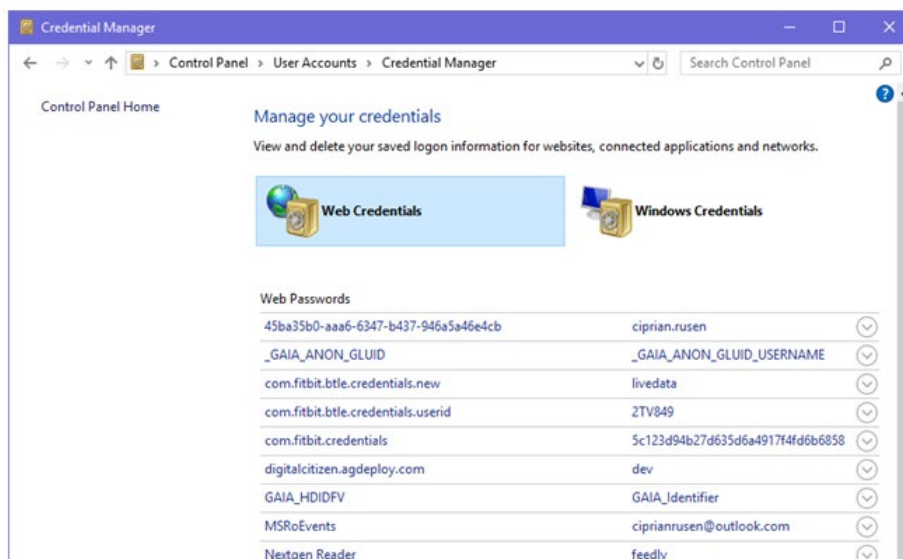
Then click on 'Passwords' and edit/remove any entries in the 'Saved Password' list that are using YourUsername@kingsely.org and the wrong password.

Remove Stored Passwords In Credential Manager

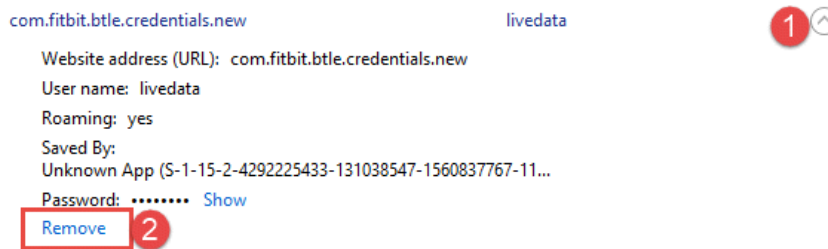
Go to the search bar in the bottom left and type 'credential manager', then click on 'Credential Manager' at the top of the list (as circled in red in the picture below).



Look for anything that is associated with your @kingsely.org email address. Click on the arrow to the right of the entry to expand it (labelled **1** in the picture below).



named, in your version of Windows).



Windows, Credential Manager

Click on the 'Show' link next to the password to see what the currently stored password is. If this is not your recently updated password, please click on 'Remove' to delete this stored password entry (labelled as **2** in the picture above).

Once done, close all the internet browsers and email client apps on all your devices and then restart each device. Please then try connecting each device back onto KEYOD.